



1
00:00:03,146 --> 00:00:05,636
>> I'm a security officer at
NASA Glenn Research Center.

2
00:00:05,806 --> 00:00:08,646
And what I do is I help process
visitors as they come in.

3
00:00:08,766 --> 00:00:10,186
I enjoy helping people.

4
00:00:10,536 --> 00:00:12,886
So when they come to my window
I greet them with a smile

5
00:00:12,886 --> 00:00:14,566
and help guide them
where they need to go.

6
00:00:15,096 --> 00:00:17,056
What I enjoy most about
my job is training.

7
00:00:17,496 --> 00:00:20,246
I really enjoy training new
employees as they come on.

8
00:00:20,506 --> 00:00:21,746
People like to learn new things.

9
00:00:21,806 --> 00:00:23,626
As they learn new things
they're real nervous

10
00:00:23,626 --> 00:00:25,126
and they get frustrated easy.

11
00:00:25,706 --> 00:00:28,616
The job could be a bit

intimidating but it's

12

00:00:28,616 --> 00:00:32,796

so many things to learn,
and it's a short time

13

00:00:32,846 --> 00:00:34,546

to learn all that information.

14

00:00:34,666 --> 00:00:39,286

And I like to make it easy
for them to be able to look

15

00:00:39,346 --> 00:00:44,666

at the problems and
learn how to solve them

16

00:00:44,816 --> 00:00:52,176

and show them it's not as
hard as they think it is.

17

00:00:52,176 --> 00:00:53,746

I'd like to be remembered
as a person

18

00:00:53,746 --> 00:00:55,156

that helped people,
as a problem solver.

19

00:00:55,186 --> 00:00:56,806

When people come to me I do the
best that I can to help them.